



Te Kawa Mataaho

Public Service Commission

20 June 2024

9(2)(a) privacy

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Official Information Request

Our Ref: OIA 2024-0125

I refer to your official information request received on 16 May 2024 for:

“Could you please provide any correspondence between the commission and DIA about 9(2)(a) privacy 9(2)(a) privacy”

Our Response

Te Kawa Mataaho Public Service Commission (the Commission) was contacted by the Chief Executive (CE) of the Department of Internal Affairs (DIA) on 27 March 2024 about the management of an urgent passport application in March 2024, related to DJ Fred Again. The urgent application was processed by the Service Delivery and Operations Branch of DIA which includes the Deputy Chief Executive, Service Delivery and Operations Branch.

On 28 March 2024, the Assistant Commissioner at the Commission then received an email which outlined that the CE of DIA advised he had considered the matters they discussed the day before and that he was initiating an independent review to have assurance about the management of an urgent passport application. As this email contains other information not relevant to the request, we are providing the information relevant to your request to you by way of a summary of contents, in accordance with section 16(1)(a) of the Official Information Act 1982 (OIA).

On 15 May 2024 DIA provided the Commission with an embargoed copy of the Assurance Review report and the media statement they were releasing on 17 May 2024.

Information publicly available

Listed in the table below is the Assurance Review and the media statement which are both publicly available on the Department of Internal Affairs website at the link also provided for in the table.

| Item | Date | Document Description | Website Address |
|------|-------------|--|---|
| 1 | 17 May 2024 | Media Statement and Assurance Review into the management of an urgent passport | Press Releases - dia.govt.nz |

Accordingly, I have refused your request for the documents listed in the above table under section 18(d) of the OIA – the information requested is publicly available.

If you wish to discuss this decision with us, please feel free to contact Ministerial.Services@publicservice.govt.nz.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that we intend to publish this letter (with your personal details removed) on the Te Kawa Mataaho Public Service Commission's website.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Nicky Dirks', with a stylized flourish at the end.

Nicky Dirks

**Manager – Ministerial and Executive Services
Te Kawa Mataaho Public Service Commission**