



25 November 2024

9(2)(a) privacy

9(2)(a) privacy

**Official Information Request**

**Our Ref: PSCR 2024-0014**

I refer to your official information request received on 31 October 2024 for:

*“Under the Official Information Act 1982, I request information regarding the number of supplied devices, including but not limited to phones, iPads, and laptops, that have been reported missing over the last three years.*

*Please provide the following information:*

1. *The total Number of Devices Reported Missing over the last three years, including:*
  - *A breakdown of the number of each type of device (phones, iPads, laptops) that has been reported missing during this period.*
2. *The original purchase cost for each type of device reported missing, along with the total cost of all missing devices.*
3. *Any estimates regarding the financial impact of the missing devices, including replacement costs and additional expenses incurred due to these losses”.*

**Information being released**

Please find listed in the table below information regarding the number of supplied devices, including but not limited to phones, iPads, and laptops, that have been reported missing over the last three years.

Devices reported missing (lost or stolen)		
2021/22	2022/23	2023/24
0	0	2 (phones)

Please find listed in the table below the original individual purchase cost and the total costs for the two devices reported missing. The two devices were depreciated when lost and were replaced with the iPhone SE model that we had available in the pool. No purchases were made to replace the missing items.

Cost of missing (lost or stolen) devices		
Item Type	Purchase Cost	Total Cost
iPhone 7	\$706.45 each (excl. GST)	\$1,412.90 (excl. GST)

If you wish to discuss this decision with us, please feel free to contact [Enquiries@publicservice.govt.nz](mailto:Enquiries@publicservice.govt.nz).

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Please note that we intend to publish this letter (with your personal details removed) on the Te Kawa Mataaho Public Service Commission's website.

Yours sincerely



Nicky Dirks

**Manager – Ministerial and Executive Services**  
**Te Kawa Mataaho Public Service Commission**